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## Quality Objectives (Certification)

## **Quality Objectives (Certification)**

Comply Quality & Standardization Certificates Issuing Services (CQC) CQC meets 100% measurable objectives to attain and achieve the fulfilling of all the requirements of ISO/IEC 17021:2015 and ISO/TS 22003:2013 and other relevant National and International standards / guidelines.

- CQC is committed to 100% offer management system certification services to the highest standard to all organizations without discrimination, by competent, consistent, impartial, and value-added conformity assessments.
- CQC provides 100% proactive, transparent, impartial, and credible Accreditation and recognition to conformity assessment service in the field of quality, environmental, sustainability, and food safety.
- CQC ensures 100% comply with continued FSMS and HACCP safety, compliance and quality of products and services.
- CQC resolution of 100% effectiveness of the complaints and non-conformities to drive customer satisfaction.

## **Our Values**

PASSION: CQC make sure to understand our customers, CQC build trust and CQC help them do their business better. CQC help each other to reach our goals, and CQC celebrate success together.

CARE ABOUT PEOPLE: CQC treat everyone with the highest level of respect and courtesy. CQC listen, CQC are responsive, available, and friendly. CQC create the right conditions for everyone to be engaged and take part in our journey.

ACCOUNTABLE: CQC take ownership to drive the business forward. CQC make decisions and follow up on the execution. The way CQC act and behave according to our values defines good performance.

COMMUNICATE OPENLY: CQC speak honestly. CQC listen and respect different opinions, and CQC bring issues into the open. CQC ask for feedback to help us improve and we give feedback with the genuine intention to help.

BUSINESS ETHICS: Integrity is fundamental to the way CQC do business and is a key element of how we build our company.

Policy Approved by:

Certification Manager

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